Self-Assessment Test: BEC Higher

Levels: B1 up to BEC-Higher Course (-C1)

Thank you for your interest in our self-assessment test.

This test should give you an idea how good your current business English skills are, and help you to decide whether you are ready to join one of our BEC Higher preparation courses.

We wish you good luck and hope you will have fun doing this test.

Regulations

Time 90 minutes

Aids No dictionaries or other aids allowed

Correction Correct your test yourself with the key available on

pages 17 – 19. Every correct answer is awarded 1 point.

Level B1 up to the entry level for our BEC Higher Course.

Scoreboard

Assessment Test	Points	My Score
Paper 1 – Reading	40	
Paper 2 – Use of English	60	
Total	100	

Assessment

Points Scored	Level	Recommendation
75 - 100	- C1	Ready for the BEC-Higher-Diploma Course
50 - 74	B2	Ready for BEC Vantage Course
1 - 49	B1	Ready for BEC Preliminary Course

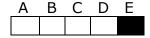
Paper 1: Reading

Part 1

- Look at the statements below and at the five extracts from a text about corporate ownership of planes on the following page.
- Which extract (A, B, C, D or E) does each statement refer to?
- o For each sentence 1 8, mark one letter A, B, C, D or E.
- You will need to use some of the letters more than once.

Example

0. It has recently become cheaper to own a plane.



- 1. The expense of plane ownership is seen as unacceptable by large numbers of people.
- 2. Increased business travel is leading to greater interest in plane ownership.
- 3. Company-owned planes are less luxurious than might be expected.
- 4. Rules concerning flights may slow down privately owned travel.
- 5. The justification for plane ownership is related to senior management pay levels.
- 6. Plane ownership may be taken as a sign of a business being poorly run.
- 7. Competition is increasing among businesses which sell planes.
- 8. Plane ownership enables more rapid access to many places.



- Regular European business travellers view travelling on commercial airlines as inefficient and inconvenient. Mostly it is not the airlines' fault but the infrastructure they have to work with. Private aircraft are being bought primarily not to save money on tickets but to save time. Scheduled flights in Europe cover only 10 per cent of the destinations available. Delays, more likely than not in European travel these days, waste precious time. The number of hours top executives with huge salaries waste has a direct impact on cost-effectiveness.
- The gradual completion of Europe's single market means that more and more executives are criss-crossing Europe looking for business. With European domestic air fares extremely high, a corporate jet looks more attractive for executives flying three or four times a month. Even some of Europe's smaller companies are investigating it. However, the larger European airports operate priority regulations which govern slot allocation for take-off and create delays; airlines have first priority, chartered flights come second, air taxis third and business jets are fourth on the list. Smaller airports pose problems of access and a risk of inadequate ground handling.
- Most businesses will not discuss their corporate aircraft or even reveal whether the already high-earning chief executive has an aircraft, for fear of shareholder reaction. There is still some stigma attached to ownership of a business jet. With new planes costing anything from \$6 million upwards plus extra comforts in the interior, many companies feel they can't justify the expense to shareholders and employees. For some European managers a private jet is seen as an unacceptable perk indicating serious problems in a company's management.
- The market for private aircraft divides into two sectors: the noexpense-spared rich man's plaything – the popular image – and the serious business tool owned by corporations. Manufacturers deliver the former as what is called a 'green' aircraft – a plane that is unfinished except for a green corrosive-resistant paint which covers the bare metal. Owners personalise the plane with telephones, dining areas and even cinemas. The latter sector is very different and planes are normally bought with straightforward seating.
- Fractional ownership of aircraft has opened up the market, as the low acquisition costs and predictable monthly fees are more palatable to shareholders and to first-time buyers. Some of the biggest names in the business jet industry have launched their own fractional ownership schemes. Several smaller companies are also getting in on the act and are trying to beat the larger companies down the runway by offering cheaper prices. Yet critics claim that fractional ownership is untested and faces the customer with a wide range of liabilities.

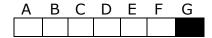
- Read the article below about starting your own business. 0
- Choose the best sentence from the following page to fill each of the gaps.
- For each gap, 9 13, mark one letter A G. 0
- Do not use any letter more than once. 0
- There is an example at the beginning, $(\mathbf{0})$.

How to	Start '	Your (Own	Busines	57
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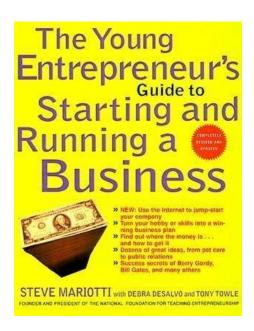
How to Start Your Own Business?
The first two things to do if you are starting your own business are to find an accountant and talk to your bank manager. Your accountant will help you to draw up a business plan to show what borrowings you need from your bank. (0) $_$ G $_$.
While you are engaged in these consultations, it is a good idea to find out whether you are entitled to any government subsidies or similar financial help. (9) Check too whether training grants are available for yourself or people you employ.
Once you have completed these preliminary tasks, there are a number of specific things you then need to do. Doing them in the right way and at the right time can save you a lot of money, so make sure you know what to do.
Perhaps the most important is to tell the Inland Revenue that you have left your job and have started you own business. (10) The Inland Revenue will also need to amend their records to show that you are now self-employed. Next, you should think about registering for Value Added Tax (VAT). Generally, if your sales exceed a certain amount you have to charge VAT on them. (11)
Consider the consequences of employing people in your business. As soon as you start to take on employees, you will need to establish proper procedures. These include drawing up proper contracts of employment. You will also need to get in touch with your local tax office to register your employees.
Lastly, as part of becoming an employer of others, you must become familiar with a number of legal issues. Once you have more than a minimum number of people on your payroll, you will need to comply with Health and Safety requirements. (12) One issue that you should certainly think about once your business expands and your staff grow in numbers is equal opportunity. In particular, you should consider drawing up a company policy on equal opportunity. (13)
If you need more information on legal or other matters relating to employment, contact your local Chamber of Commerce, which will either be able to help you, or will put you in touch with organizations who can.

Example

0.



- A It is a good idea, when considering this issue, to ask your local Fire Authority to check your work premises in order to ensure that they comply with current fire regulations.
- B Even if your sales are under that figure, it may be worthwhile registering voluntarily because you could recover what you have been charged on your business purchases.
- C If you are new to this, talk to your local Chamber of Commerce about placing suitable advertisements in the local press.
- D For example, you might be in a less prosperous region where grants are made to encourage the start-up of small businesses.
- E You may be due a repayment of income tax deducted while you were in employment, so do this as soon as possible.
- F If this includes a commitment to employ disabled people, you will need to ensure that your premises are equipped to accommodate them, for example with ramps for wheelchairs, special provision of restrooms, and so on.
- G If this is done, your bank manager will need to review the plan and discuss any overdraft facility you might need.



- Read the newspaper article about the behaviour of some bosses and the questions on the following page.
- For each question 14 19, mark one letter (A, B, C or D) for the answer you choose.

Some Bosses' Dirty Little Tricks

There are some bosses who do not just have bigger salaries or cars than the rest of us - they also behave differently. In many sometimes subtle and often painful ways, they show you it is them rather than you who is in the driving seat. This power allows bosses to behave badly at employees' expense. The accumulation of humiliations for subordinates adds up to the status they feel. One ploy, for example, is not to answer to employee calls for days. It takes relatively little time to make a quick call but often the excuse after two or three weeks is that the boss did not have time. This, and a battery of degrading actions, merely emphasise where the power lies. What that excuse is saying is that the boss did not have time for you. The boss may even add insult to injury and say: "Did you phone? I'm sorry, I never got the message." The contempt of one that has power is never more starkly shown than when the boss tells such a lie.

Bosses may set up a meeting and then either cancel it at the last minute or be very late. Not only are they often late for a meeting, they also leave early and often have little or no idea what the detail of the meeting is about. They sit cryptically in the corner for a minute and then leave. All of that is there to show you who it is who has the power and that your time and convenience are less important than this childish show. Often this is the result of insecurity or just a failure to learn good manners.

Being tough and unresponsive to people and their feelings, the boss assumes everyone else is as well. They may even imagine that people respond better to terror and threats than to encouragement and praise. That produces a penchant for abuse, attack and denigration. And that in turn will produce good work only from a narrow range of resilient and thick-skinned people.

But it is once you get into meetings that real power language starts. When you get face to face, body language really becomes unmistakably obvious and the assertions of power become easy and evident. Typically, during a lengthy and well-researched presentation you are giving, the boss might put up a hand, turn to someone else and say: "Yes, I think we get the drift and I hear what you say. Now, John, I think you have one or two ideas which might help push this boat out."

However, some support for bosses behaving badly comes in 48 Laws of Power by Robert Greene. Law 43 in this book states that those who act with authority are more likely to be accepted as leaders. Keeping a distance rather than attempting to be chummy is vital if leaders wish to have the ability to inspire loyalty, fear or love. Those who pretend to be one of the crowd elicit contempt. While many see a boss's unpredictability as an abuse, Law 47 states: "Those who succeed at the game are those who control the patterns and vary them at will, keeping people off balance while they set the tempo. The powerful vary their rhythms and patterns and learn to improvise."

Consultant Jonathan Wilson says: "Many of those we work for do not realise the difference between the exercise of power and bullying. Bosses behaving badly may work in the short term and even be tolerated, but in the end those bosses cut themselves off from the organisations and do not get any meaningful feedback. Also, those beneath them will be too frightened to do anything creative and only do to the letter what they are told. People are people and sometimes they behave badly and lose their tempers, but sustained bullying as a way of running an organisation is counter-productive."

- 14. The writer uses the examples of bosses not returning calls to illustrate
 - A the fact that people change when they become bosses.
 - B the bad behaviour that most bosses are unaware of.
 - C the low regard that bosses have for employees.
 - D the unpredictable way in which bosses behave.
- 15. The writer says in the second paragraph that when bosses attend meetings,
 - A they make it clear that they hate having to do so.
 - B they aim to create a certain impression.
 - C their contribution often spoils the meeting.
 - D their behaviour varies from meeting to meeting.
- 16. According to the author, when bosses are tough and unresponsive
 - A the attitudes of people working for them often change.
 - B some employees feel they have to improve their performance.
 - C some people working for them do not find this upsetting.
 - D employees tend not to understand their intentions correctly.
- 17. The writer uses the example of a presentation to illustrate
 - A the fact that bosses tend to disagree just for the sake of it.
 - B how little bosses really know about the work their employees do.
 - C the fact that bosses often come to the wrong conclusions.
 - D how keen bosses are to be in control of certain situations.
- 18. In 48 Laws of Power, the author states that
 - A many bosses would like to be more pleasant to employees.
 - B many bosses do not realise their behaviour is unpredictable.
 - C bosses who are friendly do not gain respect.
 - D bosses are seldom given the credit they deserve.
- 19. Which of the following does Jonathan Wilson say about bosses' bad behaviour?
 - A It is understandable to a certain extent.
 - B It is caused by their desire to keep away from employees.
 - C It takes a great many different forms.
 - D It can cause employees to do their work badly.

- o Read the text below about executive business courses.
- o Choose the correct word to fill each gap on the following page.
- For each question 20 30, circle one letter (A, B, C, or D) for the answer you choose.
- There is an example at the beginning (**0**).

Business Courses
Today, there is an enormous (0)B of business courses to choose from. New trends in technology are also changing the executive education landscape. They will (20) the options further in the coming years by presenting alternative delivery methods and learning experiences. So how do managers decide on the best course for their staff.
Most human resources professionals agree that being clear about what you want to achieve is the best way to (21) down the choices. Recent surveys consistently (22) that companies want courses that are relevant to their business (23) The message from companies is "give us knowledge but make it knowledge that we can use". Indeed, the greatest criticism of business schools in the past was that they were out of (24) with business reality. In recent years, schools have worked hard to change their (25) by developing working relationships with industrial and commercial partners to bridge the (26) between classroom theory and workplace (27)
Survey findings suggest that organisations now (28) executive programmes using five criteria: a faculty's academic reputation, and its business experience, the international (29) of participants, and programme length and price. Practical (30) mean that geographical factors can play an important part in the choice of course, too, but in future years this may become less of an issue. The ability of technology to overcome distances is already making the 'electronic classroom' a reality and, in time, may well reduce the dependence on local course providers.

Example

0 ${f A}$ group ${f B}$ variety ${f C}$ extent ${f D}$ spread



20.	A	continue	В	stretch	С	widen	D	grow
21.	A	narrow	В	let	С	bring	D	close
22.	A	exhibit	В	show	С	present	D	display
23.	A	wishes	В	hopes	С	desires	D	needs
24.	A	touch	В	hand	С	order	D	control
25.	A	appearance	В	representation	C	picture	D	image
26.	A	space	В	opening	С	gap	D	hole
27.	A	manner	В	custom	С	practice	D	exercise
28.	A	evaluate	В	calculate	С	account	D	figure
29.	A	association	В	mix	С	union	D	alliance
30.	Α	doubts	В	cares	С	fears	D	concerns



- Read the text below about improving employability through personal branding.
- For each question 31 40, write one word in CAPITAL LETTERS into the gaps.
- There is an example at the beginning (0).

Personal Branding

Our society (0)is_ geared increasingly towards the individual, and that
means you have to find ways to stand (31) from the crowd in order
to compete. Developing your personal brand is one way to do so.
Branding has moved a long way (32) it meant simply building
recognisable product names. Brands now represent whole worlds of meaning.
And that's just (33) you need to do if you want to be visible
among the masses.
"We live in a competitive climate, not least in the world of work," says Helen
Nash, identity consultant for brand consultancy Smith and Milton. "Employers
are (34) just looking for skills, but for different qualities too.
More and more, young people have degrees, and you'll find many other
candidates with the (35) skills and qualifications as you."
Personal branding is a form of self-presentation, but it must be done naturally,
making it more (36) just superficial. "You need to (37)
a good look at yourself and ask fundamental questions," says
Nash, "such (38) , who am I? What are my strengths and
weaknesses? From the answers, decide where you want to be positioned in the
world, and precisely (39) you want the others to see you."
Over time, you can learn to create your own brand identity to make (40)
more memorable. It's a particularly useful exercise at time of
change in your career.

Paper 2: Use of English

Part 1 - Grammar

0	Complete the following sentences by putting the verbs in brackets into the
	infinitive or the gerund. (1-4).
	Fauranch assured application of maintie alletted

- For each correct sentence, 1 point is allotted

0	There is an example at the beginning (0).
0.	I'm sorry I forgotto call (call) you, but I was really busy.
1.	Do you mind (be) picked up at the airport by a taxi?
2.	We've stopped (meet) so often. It was a waste of time.
3.	I regret (quit) my MBA course. It would have boosted my career.
4.	The Minister refused (be) questioned about the bribe.
5.	Our CEO enjoyed (travel) to London.
6.	You promised (deliver) by April, and it's now May.
0	Complete the following report (7-12) by putting the verbs into the preser perfect active (has done) or the present perfect passive (has been done).

- nt
- For each correct form, 1 point is allotted. 0
- There is an example at the beginning (0).

Investment Choice: Brazil

Brazil (0) _has been transformed_ (tra	nsform) from an economy based on			
sugar and coffee into a leading industrial power, and this has happened over a				
relatively short time. Over recent years infl	ation (7) (bring) under			
control, and foreign direct investment (8) $_$	(encourage).			
The Government (9) (priva-	tise) many state-owned companies,			
and they (10) (also / inve	st) a lot of money in advanced			
infrastructure. In an attempt to decentralis	e the economy, Campinas was chosen			
to be Brazil IT capital, and car production (11) (move) away			
from traditional centres to states such as R	io Grande do Sul in the South. No one			
pretends that all the old problems (12)	(solve), but Brazil is			
final taking its place on the world's stage.				

0 0	Complete the following sentences with who , whose or that . (13-18). For each correct sentence, 1 point is allotted. There is an example at the beginning (0).					
0.	The customerwhose company I visited is phoning this afternoon.					
13.	Your colleague, I met this morning, had a different opinion.					
14.	They promoted the manager sales team was the most successful.					
15.	The salad came with the fish was excellent.					
16.	The technician spoke to our IT executive claimed the network was working fine.					
17.	Rolex is a manufacturer reputation is excellent all over the world.					
18.	The products were attracting most interest were the smaller, lighter models.					
	Complete the following sentences (19-24) with one of the linking words from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted. There is an example at the beginning (0).					
0 0	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted.					
0	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted.					
0	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted. There is an example at the beginning (0). hough anyway but in spite still though whereas					
o o	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted. There is an example at the beginning (0). hough anyway but in spite still though whereas of					
o alt o 19.	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted. There is an example at the beginning (0). Hough anyway but in spite still though whereas of Our CFO didn't recognise me,although we had met before.					
o alt 0.	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted. There is an example at the beginning (0). hough anyway but in spite still though whereas of Our CFO didn't recognise me,although we had met before. I don't like karaoke bars I went with my Korean clients anyway.					
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o alt	from the box. Use each word or phrase just once. For each correct sentence, 1 point is allotted. There is an example at the beginning (0). hough anyway but in spite still though whereas of Our CFO didn't recognise me,although we had met before. I don't like karaoke bars I went with my Korean clients anyway. I offered my best price, but they didn't seem to be interested. I think we'll have to change our suppliers. It's a pity,					

- Complete the following sentences (25-30) with a phrasal verb that means the same as the words in brackets. The particle has been given to help you.
- o For each correct sentence, 1 point is allotted.
- There is an example at the beginning (0).
- **0**. Did you ____find___ out ... why they haven't paid their invoice? (discover)
- 25. If Mike Jenkins arrives, could you ______ after ... him until I return? (take care of)
- 26. In my job I ______ with ... a lot of paperwork. (handle)
- 27. Any more questions? OK, I'll ______ on ... with my presentation (continue)
- 28. If you like, I can _____ up ... the parcel on my way home. (collect)
- 29. Can you ______ on ... a minute until I have found the information? (wait)
- 30. You need determination to succeed. Don't _____ up ... now. (quit)



Part 2 – Business Vocabulary

0	Complete each sentence with the correct option (31-60). There is an example at the beginning (0).				
0.	We need toclarify	we start our campaign.			
	a.) clarify	b.) interpret	c.) prescribe		
31.	Many supermarkets are	looking to i	nto new product lines.		
	a.) deregulate	b.) destabilise	c.) diversify		
32.	What we're looking for is	s loyalty and	_ from our shareholders.		
	a.) enterprise	b.) commitment	c.) congestion		
33.			to improve communication.		
	a.) initiate	b.) motivate	c.) brief		
34.	We're the con	npany on the NYSE to r	raise capital for expansion.		
	a.) sharing	b.) selling	c.) floating		
35.	They need to	two different cultures t	o make the merger work.		
	a.) implement	b.) integrate	c.) join		
36.	We bought an address li	st and did a o	f 2,500 addresses.		
	a.) posting	b.) mailshot	c.) send-off		
37.	Many dotcoms went ban	krupt when the interne	t bubble finally		
	a.) deflated	b.) broke	c.) burst		
38.	We need to find ways of	our custome	ers' wants more effectively.		
	a.) anticipating	b.) guessing	c.) considering		
39.	The company faced a ho	stile takeover when its	shares		
	a.) peaked	b.) plummeted	c.) soared		

40.	40. We reviewed our processes and cut production time			
	a.) operating	b.) management	c.) sales	
41.	They're cutting administr	rative jobs to the	company structure.	
	a.) shrink	b.) streamline	c.) economise	
42.	After our company's succ	cess, other companies jumpe	ed on the	
	a.) trend	b.) hype	c.) bandwagon	
43.	Due to large losses, shar	eholders won't receive a	this year.	
	a.) dividend	b.) bonus	c.) revenue	
44.	In China it is very	to arrive late for a me	eeting.	
	a.) hospitable	b.) discourteous	c.) harmonious	
45.	The software wasn't	with our system so	we had to replace it.	
	a.) interactive	b.) interconnected	c.) compatible	
46.	Smart companies are pu	shing social issues up the		
	a.) schedule	b.) agenda	c.) itinerary	
47.	We ordered 500 12-page	glossy to hand	out at the trade fair.	
	a.) leaflets	b.) brochures	c.) samples	
48.	They had to sell off some	e in order to reduce	e their level of debt.	
	a.) headquarters	b.) capital	c.) assets	
49.	We don't own the Paris o	ffice. We it from a	larger company.	
	a.) lease	b.) hire	c.) borrow	
50.	The joint venture has been	en a successful fo	r both parties.	
	a.) interaction	b.) teamwork	c.) collaboration	
51.	By, we've bee	n able to reduce our office s	pace by 20 %.	
		b.) desk exchange		

52.	The meeting lasted all ni	ight due to the	of the negotiations.
	a.) disparity	b.) complexity	c.) flexibility
53.	Do you know how much	of the budget has been	to recruitment?
	a.) allocated	b.) ensured	c.) prescribed
54.	Many companies now no	longer allow employees to	accept
	a.) gadgets	b.) gimmicks	c.) gifts
55.	Our customers buy our o	goods from independent hig	gh street
	a.) wholesalers	b.) retailers	c.) distributors
56.	Despite early losses, the	managed to	by the end of the year.
	a.) stabilise	b.) level out	c.) break even
57.	The new warehouse allow	ws us to manage our	a lot better
	a.) inventory	b.) assets	c.) holdings
58.	We sold our in	n Marbidex Inc. to focus on	our core activities.
	a.) partition	b.) presence	c.) equity stake
59.	A recent wave of	has left only five big pl	ayers in the market.
	a.) consolidation	b.) joint ventures	c.) efficiencies
60.	There are some importa	nt issues from th	ne findings of this report.
	a.) attributing	b.) arising	c.) coming

Congratulations – You Have Made It! This is the End of the Self-Assessment Test:

It is Time to Relax!



Key

Every correct answer is awarded with one point. You can score a maximum of 100 points.

Paper 1: Reading

Part 1

1	С	2	В	3	D	4	В
5	Α	6	С	7	Е	8	Α

Part 2

9	D	10 E	11 B	12 A
13	F			

Part 3

14	С	15 B	16 C	17 D
1 2	C	10 Δ		

Part 4

20	С	21	Α	22	В	23	D
24	Α	25	D	26	С	27	С
28	Α	29	В	30	D		

Part 5

31	OUT	32	SINCE
33	WHAT	34	NOT
35	SAME	36	THAN
37	TAKE / HAVE	38	AS
39	HOW	40	YOURSELF

Paper 2: Use of English

Part 1 - Grammar

1	being	2	meeting
3	quitting	4	to be
5	travelling (BE) / traveling (AE)	6	to deliver
7	has been brought	8	has been encouraged
9	has privatized	10	have also invested
11	has been moved	12	have been solved
13	who	14	whose
15	that	16	who
17	whose	18	that
19	but	20	still
21	though	22	In spite of
23	whereas	24	anyway
25	look	26	deal
27	go / carry	28	pick
29	hang / hold	30	give

Part 2 – Business Vocabulary

31	c diversify	32	b commitment
33	a initiate	34	c floating
35	b integrate	36	b mailshot
37	c burst	38	a anticipating
39	b plummeted	40	a operating
41	b streamline	42	c bandwagon
43	a dividend	44	b discourteous

45	c compatible	46	b agenda
47	b brochures	48	c assets
49	a lease	50	c collaboration
51	c hotdesking	52	b complexity
53	a allocated	54	c gifts
55	b retailers	56	c break even
57	a inventory	58	c equity stake
59	a consolidation	60	b arising



THE END